

MERCURE

HOTEL

HURGHADA

Dear Valued Partner,

We are pleased to inform you that **Mercure Hurghada** will begin a **phased renovation** starting **November 15**, as part of **our upcoming rebranding to Mövenpick**. This transformation reflects our continued commitment to elevating guest experiences and aligning with the premium standards of the Mövenpick brand.

The **first phase** of the renovation will focus on upgrading the **main restaurant, Dar Al Andalous**, and the **reception area**, with an estimated completion time of **seven months**.

To ensure a seamless experience for our guests during this period:

- A **temporary reception area** will be in place to welcome guests comfortably.
- Daily meals will be served at an **alternative restaurant** within the hotel, providing the same quality and service our guests expect.

Please rest assured that the renovation will be carefully phased to avoid any disruption to guest comfort or operational flow. All hotel services and facilities will continue to operate as usual throughout the renovation period.

We kindly ask that you update your systems and inform your respective teams and guests accordingly.

Thank you for your continued support and partnership. We look forward to welcoming you and your guests to the refreshed Mövenpick Hurghada experience soon.

Warm regards,

WAEL ALLAM

Regional General Manager, PME Hotels, Red Sea- Egypt

Mercure Hurghada | Soon to be Mövenpick Hurghada